



DELTA PILOTS MUTUAL AID GUIDE FOR SURVIVORS

Please accept the condolences of Delta Pilots Mutual Aid (DPMA). We understand this is a difficult time for you and your loved ones. We would like to offer this guide to assist you in making initial contact with the organizations in charge of providing benefits to the Delta pilots.

In addition, a representative from Delta will be in contact shortly, and will provide any additional assistance that you may require. They will also help prepare the necessary information for other Delta departments to locate and deliver your benefits.

SUMMARY OF BENEFITS:

1. Delta Basic Life Insurance and any Optional Life and/or Private Pilot Insurance
2. Air Line Pilots Association (ALPA): Term and/or Accidental Life Insurance
3. DPMA: \$35,000 survivor benefit
4. Final paycheck, including flight pay and unused vacation
5. Delta Pilots 401(k) Plan and market Based Cash Balance Plan
6. Pension Benefit Guaranty Corporation (PBGC) benefits
7. Northwest Pilots Retirement Plan benefits
8. Health Savings Account (HSA)
9. Miscellaneous Insurances such as Life Insurance through the Delta Community Credit Union, Wings Financial Credit Union, or other Insurance Companies

EMPLOYEE SERVICE CENTER

Please understand that you should contact Delta within 30 days via the Employee Service Center at ESC.Delta@Delta.com or by calling 800-MY DELTA (800 693-3582) to request one of the following forms:

1. Family Status Change Form (For Spouse or Ex-Spouse), or
2. Domestic Partner Family Status Change Form.

Please be aware you will be required to supply supporting documentation as appropriate to include Certificates of Death, Birth, and Marriage.

LIFE INSURANCE

Delta Air Lines has purchased a Term Life Insurance for the pilot as a benefit of employment negotiated through the Pilot Working Agreement.

- Contact Delta at 800 MY- DELTA. Please make sure to inform them that this is for a Pilot benefit.

ALPA offers members Term and Accidental Life Insurance products.

- Please call ALPA Membership at 800 746-2572 to determine if these insurances were purchased. Website: <http://memberinsurance.alpa.org>

DPMA SURVIVOR BENEFIT

Members of Delta Pilots Mutual Aid may be eligible for a \$35,000 Survivor Benefit. This benefit is available to members of DPMA on the Delta seniority list. The benefit will generally be paid within 48 hours of notification of death. Please call DPMA directly with any questions at 888-325-3762 ext 2 or email to membership@dpma.org.

FLIGHT PAY

A final payroll deposit from Delta will include flight pay, unused vacation time, and any remaining "bank" hours.

- Please address any questions to Flight Pay at (404)-715-8428.

DELTA PILOTS 401(k) Plan and Market Based Cash Balance Plan

These accounts are managed by Fidelity Investments.

Fidelity Investments
P.O. Box 9039 Boston, Mass 2205
1-800-554-0262

PENSION BENEFIT GUARANTY CORPORATION (PBGC)

Many Pilots have a pension benefit managed by the PBGC as a result of Delta's bankruptcy in 2006. You will need to contact them for the specifics of a pilot's account.

PBGC/Insurance Operations Department
P.O. Box 15175 Alexandria, VA 22315-1750 800 400-7242 (Customer Contact Center)
PBGC Case Number for Terminated DPRP: 20544100 www.pbgc.gov

HEALTH SAVINGS ACCOUNT (HSA)

Depending on the enrolled health plan, it may include an HSA. This is a transferrable benefit. Please note that the transfer is in-kind and triple tax free to spouses but becomes a taxable event when inherited by children or others. Contact Optum Bank.

Optum Bank: www.optumbank.com
(866) 234-8913

DELTA COMMUNITY CREDIT UNION (DCCU)

If you bank with DCCU they will send you a letter regarding your accounts. You are still eligible for full membership and any funds in joint ownership accounts should be available to you. Non-joint

accounts may be allocated directly to the estate.

DCCU
1025 Virginia Ave
Atlanta, GA 30354
(800)-544-3328

You may find additional information on their website: www.deltacommunitycu.com

WINGS FINANCIAL CREDIT UNION

If you bank with Wings Financial, as a joint owner, you may be eligible for full membership.

Wings Financial Credit Union
14985 Glazier Ave
Apple Valley, MN 55124
(952) 997-8000 or (800) 692-2274

You may find additional information on their website: www.wingsfinancial.com

MEDICAL AND DENTAL BENEFITS

Medical and Dental benefits are available as long as the survivor remains eligible. Contact the Delta Employee Service Center directly.

P.O. Box 52045
Phoenix, AZ 85072
Phone: (800) MY-DELTA (693-3582)
Email: ESC.Delta@Delta.com

FLIGHT BENEFITS

Pilot Assist will help you regarding flight pass eligibility for you and your family members. Contact them directly at:

(404)715-1323
pilotassist@delta.com
Fax 404-773-2267

MISCELLANEOUS

Social Security benefits are most likely available to you and family members. Contact your local Social Security Office or call 800 772-1213. You may wish to view information online at:

<https://www.ssa.gov/benefits/survivors/>

Military Benefits

If the pilot was in military service, benefits might also be available. Contact the VA Benefit Department at: (800) 827-1000 or find VA contact information at: <http://www.benefits.va.gov/INSURANCE/resources-contact.asp>

Medicare Benefits

Some Pilots may be close to their Medicare eligibility age. You may need to contact the Medicare office for survivorship benefits by calling (800) 772-1213 or visiting your local Social Security Office.

Again, our condolences. If you have difficulty in reaching any of these agencies, please call DPMA and we will do our best to assist you.

A handwritten signature in black ink, appearing to read 'Christy Holliday', with a stylized, cursive script.

Christy Holliday
Chairman, DPMA